



People & Communities – Social Services Audit Committee 26th January 2021



Gweithio dros Gaerdydd, gweithio gyda'n gilydd
Working for Cardiff, working together



People & Communities Organisational Chart

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graph TD; CDPCC["Corporate Director of People & Communities  
# Sarah McGill"] --> DCS["Director of Children's Services  
Deborah Driffield *"]; CDPCC --> DAHC["Director of Adults, Housing and Communities  
Vacant"]; CDPCC --> HPP["Head of Performance & Partnerships  
Gareth Newell"]; CDPCC --> OMHD["OM1 Housing Development  
Dave Jaques"]; CDPCC --> OM1R["OM1 Resources (RI)  
Angela Bourge"]; DCS --> LCLS["OM2 – Locality Children's Services x3  
Rhian Evans, Sarah Skuse & Rebekha Flynn"]; DCS --> LWPSS["OM2 Well-being, Protection and Support  
Suki Bahara-Garrens"]; DCS --> LRCS["OM2 Restorative, Leaving Care and Edge of Care Services  
Finn Madell"]; DCS --> LSFC["OM2 Substitute Family Care  
Kate Hustler"]; DCS --> LISI["OM2 Service Improvement & Strategy  
Jade Harrison"]; DCS --> SSG["Service Manager (Safeguarding – IRO and Conference Chair) G10  
Matt Osborne"]; DAHC --> AAS["AD Adult Services  
Louise Barry"]; DAHC --> ADHC["AD Housing & Communities  
Jane Thomas"]; AAS --> OM2MH["OM2 Mental Health  
Matthew Russell"]; AAS --> OM2AAD["OM2 All Age Disability  
Emma Mulinder"]; AAS --> OM2ACS["OM2 Adult Community Services  
Lisa Wood"]; AAS --> OM2DACS["OM2 Direct Adult Care Services  
Julie Duggan"]; AAS --> OM2BSAT["OM2 Business Systems ad Transformation  
Dawn McGowan"]; AAS --> SMAASG["Service Manager (Adult Safeguarding) G10  
Alys Jones"]; ADHC --> OILSM["OM1 Independent Living Services Manager  
Carolyne Palmer"]; ADHC --> OAB["OM1 Advice & Benefits  
Helen Evans"]; ADHC --> OHCS["OM1 Hubs & Community Services  
Bev King"]; ADHC --> HOASM["Housing Options Service Manager  
Andrea James"]; ADHC --> HSTM["Hostel Services Manager  
Ian Ephraim"]; ADHC --> OEHS["OM1 Early Help  
Avril Hooper"]; ADHC --> OHS["OM1 Housing Services  
Ellen Curtis"]; ADHC --> OBIS["OM2 Building Improvement & Safety  
Colin Blackmore"]; ADHC --> OHSManager["OM2 Housing Strategy Manager  
Laura Garvey"]; ADHC --> PM["Partnerships Manager  
Louise Bassett"]; HPP --> OM2BPP["OM2 Business, Performance & Policy  
Nick Blake"]; OM1R --> OM2C["OM2 Commissioning  
Amy Harmsworth"]; OM2C --> CM["Change Manager (Cardiff & Vale) OM2  
Eve Williams"]; CM --> RTU["Regional Training Unit (Cardiff & Vale) OM2  
Liz Begg"];
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Statutory role – Director of Social Service

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Angela Bourge"]; DCS --> L1["OM2 – Locality Children's Services x3  
Rhian Evans, Sarah Skuse & Rebekha Flynn"]; DCS --> L2["OM2 Well-being, Protection and Support  
Suki Bahara-Garrens"]; DCS --> L3["OM2 Restorative, Leaving Care and Edge of Care Services  
Finn Madell"]; DCS --> L4["OM2 Substitute Family Care  
Kate Hustler"]; DCS --> L5["OM2 Service Improvement & Strategy  
Jade Harrison"]; DCS --> L6["Service Manager (Safeguarding – IRO and Conference Chair) G10  
Matt Osborne"]; DAHC --> ADAS["AD Adult Services  
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Dawn McGowan"]; ADAS --> SMASG["Service Manager (Adult Safeguarding) G10  
Alys Jones"]; ADHC --> OM1ILSM["OM1 Independent Living Services Manager  
Carolyn Palmer"]; ADHC --> OM1ABS["OM1 Advice & Benefits  
Helen Evans"]; ADHC --> OM1HCS["OM1 Hubs & Community Services  
Bev King"]; ADHC --> HOASM["Housing Options Service Manager  
Andrea James"]; ADHC --> HOSM["Hostel Services Manager  
Ian Ephraim"]; ADHC --> OM1EH["OM1 Early Help  
Avril Hooper"]; ADHC --> OM1HS["OM1 Housing Services  
Ellen Curtis"]; ADHC --> OM2BIS["OM2 Building Improvement & Safety  
Colin Blackmore"]; ADHC --> OM2HSM["OM2 Housing Strategy Manager  
Laura Garvey"]; ADHC --> PM["Partnerships Manager  
Louise Bassett"]; HPP --> OM2BPSP["OM2 Business, Performance & Policy  
Nick Blake"]; OM1R --> OM2C["OM2 Commissioning  
Amy Harmsworth"]; OM2C --> CM["Change Manager (Cardiff & Vale) OM2  
Eve Williams"]; CM --> RTU["Regional Training Unit (Cardiff & Vale) OM2  
Liz Begg"];
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The organisational chart for People & Communities is structured as follows:

- Corporate Director of People & Communities # Sarah McGill**
 - Director of Children's Services Deborah Driffield ***
 - OM2 – Locality Children's Services x3 Rhian Evans, Sarah Skuse & Rebekha Flynn
 - OM2 Well-being, Protection and Support Suki Bahara-Garrens
 - OM2 Restorative, Leaving Care and Edge of Care Services Finn Madell
 - OM2 Substitute Family Care Kate Hustler
 - OM2 Service Improvement & Strategy Jade Harrison
 - Service Manager (Safeguarding – IRO and Conference Chair) G10 Matt Osborne
 - Director of Adults, Housing and Communities Vacant**
 - AD Adult Services Louise Barry**
 - OM2 Mental Health Matthew Russell
 - OM2 All Age Disability Emma Mulinder
 - OM2 Adult Community Services Lisa Wood
 - OM2 Direct Adult Care Services Julie Duggan
 - OM2 Business Systems ad Transformation Dawn McGowan
 - Service Manager (Adult Safeguarding) G10 Alys Jones
 - AD Housing & Communities Jane Thomas**
 - OM1 Independent Living Services Manager Carolyn Palmer
 - OM1 Advice & Benefits Helen Evans
 - OM1 Hubs & Community Services Bev King
 - Housing Options Service Manager Andrea James
 - Hostel Services Manager Ian Ephraim
 - OM1 Early Help Avril Hooper
 - OM1 Housing Services Ellen Curtis
 - OM2 Building Improvement & Safety Colin Blackmore
 - OM2 Housing Strategy Manager Laura Garvey
 - Partnerships Manager Louise Bassett
 - Head of Performance & Partnerships Gareth Newell**
 - OM2 Business, Performance & Policy Nick Blake
 - OM1 Housing Development Dave Jaques**
 - OM1 Resources (RI) Angela Bourge**
 - OM2 Commissioning Amy Harmsworth
 - Change Manager (Cardiff & Vale) OM2 Eve Williams
 - Regional Training Unit (Cardiff & Vale) OM2 Liz Begg

Statutory role – Director of Social Service

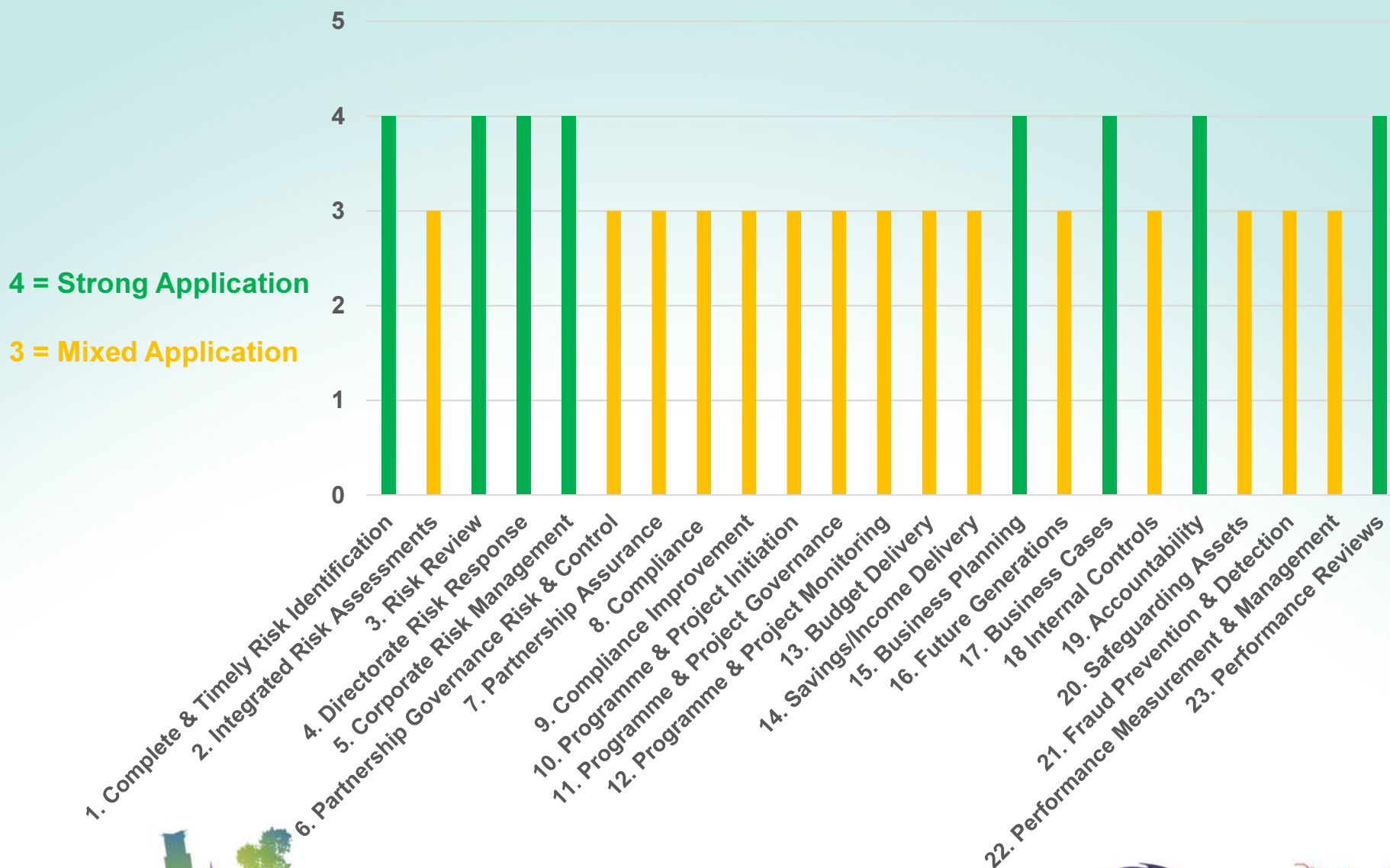


Audit Status

Audit	Report Status	Audit Opinion	Outstanding Actions	Completed Actions	Total Actions	Implementation Status
2020/21						
Income and debtors	Draft report issued	Effective with opportunity for improvement			3	<i>Draft report being considered by management</i>
Commissioning and procurement	Final report issued	Insufficient with major improvement needed	1	4	5	1 x not yet due
2019/20						
Asset management	Final report issued	Insufficient with major improvement needed	3	0	3	3 x not yet due (action date 31.03.21)
Foster carers	Final report issued	Effective with opportunity for improvement	2	5	7	2 x not yet due (action dates end of January 2021)
Safeguarding – follow up	Final report issued	Effective with opportunity for improvement	1	3	4	1 x not yet due (action date end of January 2021)
Health and safety	Final report issued	Effective with opportunity for improvement	2	3	5	2 x not yet due (action dates at end of January and March 2021)
Domiciliary Care	Final report issued	Insufficient with major improvement needed	8	0	8	8 x not yet due (action date 01.04.21)
Direct payments	Final report issued	Insufficient with major improvement needed	4	2	6	4 x not yet due (action dates commencing 28.02.21)
Deprivation of Liberty Safeguards	Final report issued	Insufficient with major improvement needed	3	0	3	3 x not yet due (action date 31.03.21)
Learning disabilities	Final report issued	Effective with opportunity for improvement	2	0	2	2 x not yet due (action date 31.06.21)



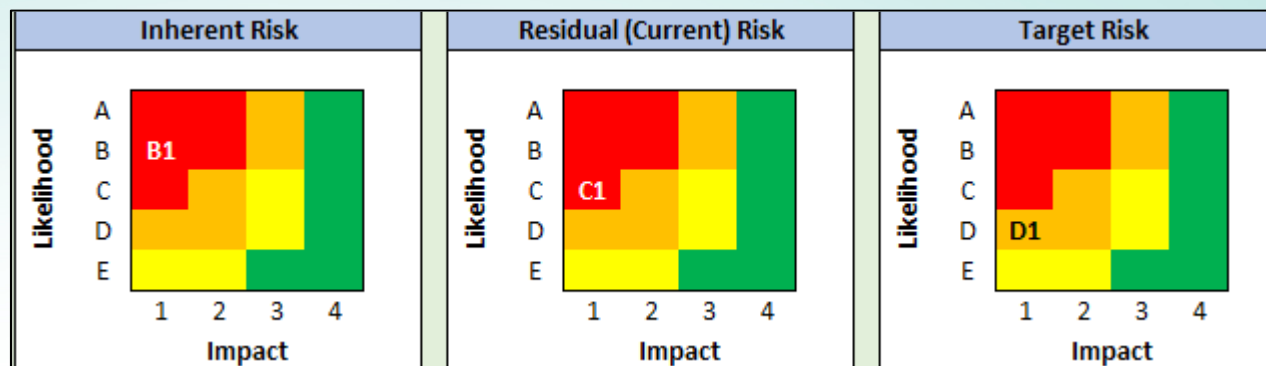
Senior Management Assurance Statement



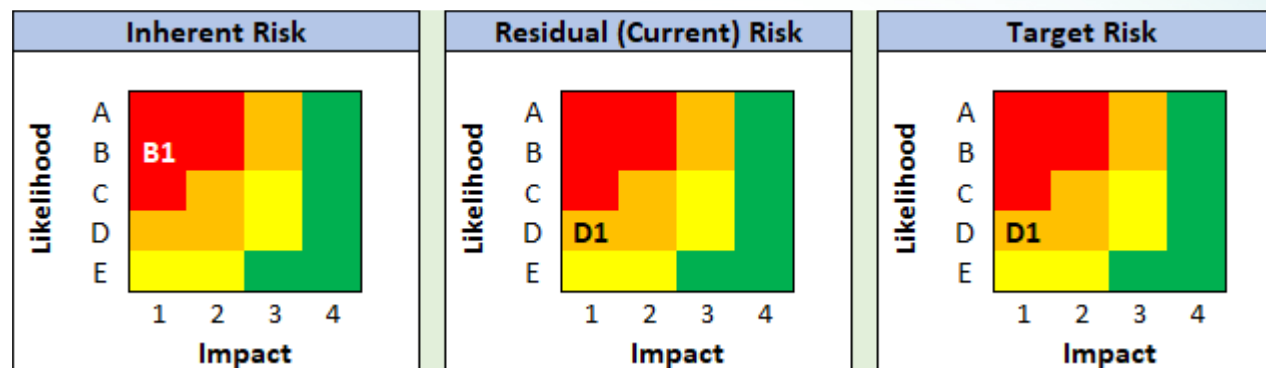
Risks

Items on the Corporate Risk Register Q3 2020/21

**Increase in Demand
(Children's Services)**



Safeguarding



External Regulation

CIW Inspection : 2 week Risk Based Inspection 23rd Nov – 3rd Dec 2020

- How well Children's Services had progressed
- How well Social Services continue to help and support adults and children

Inspectors focussed on:

- 1) How well local authorities discharge their statutory functions to keep people safe and promote well-being during the pandemic.
- 2) How well local authorities are providing early help, care and support and seamless transitions between services for disabled children and their families.
- 3) What are local authorities doing to prevent the need for children to come into care; and are children returning home to their families quickly enough where safe to do so?

Youth Justice Inspection

- HMIP update visit on 2/12 noted many improvements regarding governance and oversight - focus now needs to be on case management and practice
- Follow up inspection in 2021/22

